



Frequently Asked Questions about the serological test

October 14th 2021

What does the serological test examine?

The serological test is used to examine whether you have antibodies against SARS-CoV-2 in your blood. This shows that you have already gone through infection with COVID-19. In the coming months, more and more people will receive the vaccination. If you take the serological test after an infection with COVID-19, it will give a positive result. This indicates that you were vaccinated successfully.

For who is this test intended?

The tests we provide are only intended for people without any symptoms.

Do you have a test planned with us and do you develop symptoms such as a fever, a cough, a sore throat, a runny nose or sudden loss of taste or smell? Cancel your appointment with us (phone 010-704 5050) and contact the [GGD](#).

For who is this test not intended?

If you suffer from symptoms matching a COVID-19 infection (a fever, a cough, a sore throat, a runny nose or sudden loss of taste or smell) you cannot be tested by the Travel Clinic. You fall under the national testing policy and need to contact the [GGD](#).

Do you also test children?

We do the serological test from the age of 18.

How does the test work?

Testing is done at the Travel Clinic Erasmus MC, Zimmermanweg 7 in Rotterdam. For the serological test our nurse draws a vial of blood. The blood is examined in the laboratory for antibodies against SARS-CoV-2. If antibodies are found it means you have gone through an infection with COVID-19 or have been successfully vaccinated. The result is indicated with the message "positive" or "negative".

How long will it take until I receive the test result?

We have good agreements with our laboratory about lead times. Normally the tests are analyzed daily. This means you will receive the results within 1 or 2 working days. In rare cases it can happen that the results arrive late. For instance in case of a technical problem in the lab or if the result is borderline (neither positive nor negative). In this case the sample has to be reanalyzed. We are not liable for any delay. We will inform you as soon as possible and will do everything we can to obtain the test result.

How will I receive the result?

You will receive the result by secure email. In order to open this email, you need a code that you will receive from us via text message. If you do not own a cellphone, it is also possible to pick the result up at the Travel Clinic, or to have them sent to you by mail. Do bear in mind that sending the result by mail will mean it takes longer for you to receive them.

Please note: Sometimes the email will go into your Unwanted folder. This depends on your email program. Always make sure you check this folder too when you are expecting a statement.

What is a secure email?

Data privacy is very important. This is why we use a secure email to email you the test results and the travel statement(s). The message can not be read directly in your inbox. You need a code which you will receive from us via text message.

What does it cost to be tested?

The test costs 60 euros. You will be asked to pay by PIN directly after the test.

On which days can I be tested?

COVID-19 tests are done by appointment. We are open from Monday to Friday from 8.45 am till 4.30 pm. You can make an appointment by phoning 010-704 5050 (Mon-Fri 8.30 am - 5 pm).